Continuing Education Credits:

- CT DEEP 3D Arborist pending
- Advanced Certified Tree Warden 3.5
- Int’l Society of Arboriculture pending

Leah on the city of Wallingford, CT 06492

Parking will be most available anywhere highlighted in yellow. There are no restricted parking areas. “X” marks building entrance.

The parking lot and TWAC office are accessed from Old Church St, located off rt. 68 and across from North Plains Industrial Rd. TWAC office is located to the right and down in back in the same building as the CT Tree Protective Association.

Leadership and Communication in Municipal Forestry

Wednesday, February 13, 2019
(snow date February 20, 2019)

10:30 am – 2:00 pm

TWAC Office
In the CTPA classroom
60 Church St, Suite 3A
Wallingford, CT 06492
203-265-6046
SCOPE

This course will expand the ability to communicate more effectively, by learning how to
1. Enhance listening skills to best determine someone’s needs/concerns
2. Clearly decipher the facts from the noise in order to address the right issues
3. Better influence others over whom we have little or no authority
4. Take greater control over our own mindset in critical moments
5. Effectively communicate when there are opposing viewpoints and/or strong emotions involved

The 3.5-hour, highly experiential workshop will provide straightforward concepts that can be applied immediately at work and at home. It is especially useful in building the skills necessary when confronted with challenging situations that we all grapple with each day. These interactions can be uncomfortable, so instead of being part of an honest and respectful conversation, these delicate circumstances can spiral downward causing disagreements and often lead to a falling-out of important relationships. Participants will learn frameworks and practice applying these new concepts and tools to specific, real-life business issues throughout the program. Attendees will be able to use the new skills and information immediately upon completing the workshop. Check TWAC website for more details.

AGENDA

10:00 am – 10:20 am Registration
10:25 am Opening remarks
10:30 am Workshop begins promptly
12:00 pm Lunch served
12:15 pm - 2:00 pm Working lunch
2:00 pm CEU Distribution

Anna Tansi

Anna Tansi specializes in facilitating strategic planning, building leadership capability, and improving organizational effectiveness throughout systems. Anna has coached and consulted with senior executives and leadership teams in a wide range of industries including financial services, technology, pharmaceuticals, manufacturing, health care, and not-for-profit. Her talent lies in the ability to help leaders create clear and compelling visions and strategic business plans, with a strong culture of accountability and execution. She aligns the leadership team and workforce with each other and the business direction to achieve sustainable business results.

To reserve your spot, please fill out the information below and return with payment by 2/6/19

Name:

Address:

Phone:

Email:

Please indicate if you are a Tree Warden or Deputy Tree Warden:

City or Town Served:

Registration Includes Buffet Lunch
Member: $50
Non-Member and Walk-Ins: $55

TWAC
PO Box 602
Wallingford, CT 06492
info@cttreewardens.org